

## **A Word of Warning.**

There is a new sort of attack Internet users. People are being called at home by someone pretending to be from Microsoft or from a company working for your Internet Service Provider (Sky, BT, Talk Talk etc). They are being told that their computers are badly infected and that they need to go to a particular web site.

Once there you will be persuaded to enter a four or six digit code that will allow the people on the other end of the phone to take control of your system. Of course they will tell you that you can cut them off at any time if you become concerned, but by then it is too late

They sound really convincing, sometimes even persuading you too pay by card as your "Warranty" has run out. Once they have control of your computer they can do what they like, plant really nasty Trojan's and spyware, harvest your passwords, codes, or any other information on the system. This is how they steal a lot of money from you.

Computers collect an awful lot of information about who we are and what we do, far more than perhaps they ought too. With the right knowledge it is possible to retrieve and access this information.

**Microsoft** never call people at home, neither do your internet service providers. If this happens to you just hang up and if you are concerned by the amount of information they have about you contact the police.

If you have unfortunately been taken in by them and you do online banking or shopping then call your bank, if your account has been attacked then the police too.

These people sound really plausible, helpful, concerned, just like a crocodile before it pounces.